

FreightTracer DriverLink Introduction

We would like to introduce you to FreightTracer and FreightTracer DriverLink. If you are reading this document, a customer of yours is preparing to leverage our FreightTracer technology to track shipments and provide important updates to key components of the supply chain network. It is critical that you, including your shipping partner(s) and driver(s), use the FreightTracer technology appropriately to ensure a smooth and efficient shipment. The following points below are some of the benefits that will be recognized by running FreightTracer:

- For Shippers:
 - Shippers will know where their freight is at all times.
 - Shippers can better plan loading procedures at their warehouses when they have visibility into truck arrival times.
 - Shippers will not have to make unnecessary phone calls to dispatchers trying to track down shipments, thus saving valuable time for everyone.
- For Receivers:
 - Receivers will have accurate information on shipment arrival times so that they can provide up-to-date information to their customers.
 - Receivers can better plan unloading procedures at their facilities when they have visibility into truck arrival times, allowing for a more efficient delivery process.
 - Receivers will not have to make unnecessary phone calls to dispatchers trying to track down shipments, thus saving valuable time for everyone.
- For Carriers/Drivers:
 - Drivers will receive all shipment information efficiently via the FreightTracer mobile app.
 - There will be no more unnecessary check calls to drivers, providing for a safer and more efficient shipment process.
 - Carriers will know where their drivers, truck and trailer are at all times.
 - Drivers can put the FreightTracer Mobile app "On Break" during the shipment to stop tracking when they are on personal time.
 - Drivers can upload POD's via the FreightTracer mobile app to insure delivery and speed up the billing process.

FreightTracer DriverLink will allow you (the broker or carrier partner), to assign and dispatch drivers on shipments that are tendered to you. Once your drivers are successfully dispatched on a shipment using FreightTracer DriverLink, they will be **required** to run the FreightTracer Mobile application for tracking.

A short video tutorial on the FreightTracer Mobile app can be found here: [Click Here!](#)

Actual URL: <http://www.freighttracer.com/videos-orig/mobile/Mobile-Driver.html>

Please read below to understand how to dispatch and manage drivers via DriverLink.

Load Tendered Process

When you are tendered a load from FreightTracer via DriverLink, you will receive an email. The subject of the email will be similar to this:

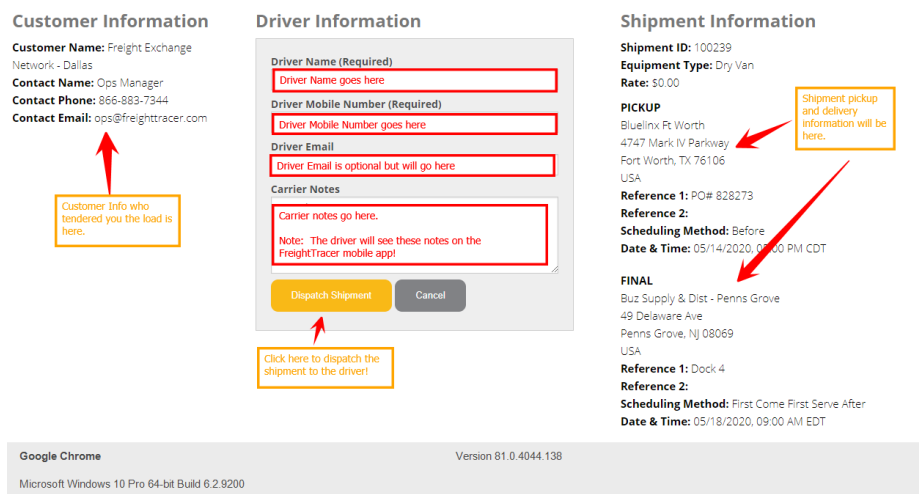
Subject: {Company Name} - Load Tendered - Shipment # {Shipment Id} via FreightTracer

The email itself will contain information on DriverLink features, load information and a [LINK](#) to the DriverLink page for this specific shipment. You will need to click on the [LINK](#) to get directed to the appropriate page to start the dispatch process.

Driver Dispatch

Once you arrive to the DriverLink page, you will have the opportunity to enter driver information and dispatch the shipment. Please note that the driver **must have** an Android or iOS smartphone to run the FreightTracer app. The FreightTracer app can be found in the Google Play Store or the Apple Store.

Please see the screenshot below that explains the DriverLink page information and fields required to dispatch the load.



The screenshot displays the DriverLink interface with three main sections:

- Customer Information:**
 - Customer Name: Freight Exchange Network - Dallas
 - Contact Name: Ops Manager
 - Contact Phone: 866-883-7344
 - Contact Email: ops@freighttracer.com

Annotation: Customer Info who tendered you the load is here.
- Driver Information:**
 - Driver Name (Required):
 - Driver Mobile Number (Required):
 - Driver Email:
 - Carrier Notes:
 - Note: The driver will see these notes on the FreightTracer mobile app!
 - Buttons: Dispatch Shipment, Cancel

Annotation: Click here to dispatch the shipment to the driver!
- Shipment Information:**
 - Shipment ID: 100239
 - Equipment Type: Dry Van
 - Rate: \$0.00
 - PICKUP:**
 - BlueInx Rt Worth
 - 4747 Mark IV Parkway
 - Fort Worth, TX 76106
 - USA
 - Reference 1: PO# 828273
 - Reference 2:
 - Scheduling Method: Before
 - Date & Time: 05/14/2020, 03:00 PM CDT
 - FINAL:**
 - Buz Supply & Dist - Penns Grove
 - 49 Delaware Ave
 - Penns Grove, NJ 08069
 - USA
 - Reference 1: Dock 4
 - Reference 2:
 - Scheduling Method: First Come First Serve After
 - Date & Time: 05/18/2020, 09:00 AM EDT

Annotation: Shipment pickup and delivery information will be here.

Once the driver is dispatched on the shipment, they will receive an SMS text message from the FreightTracer dispatch system informing them that the load has been dispatched to them for acknowledgement and tracking. Please follow the FreightTracer driver instructions to continue.

Driver Redispatch or Transfer

In the event that you have to re-dispatch or transfer a driver on the shipment, you can do this via DriverLink. This is done by going back to the Load Tender email and clicking on the [LINK](#) in the email again. Below are the differences between re-dispatch and transfer:

- **Redispatch:** Use this in the event that you had to recover the load and dispatch a new driver on the load. This will imply that the load has not been picked up and is still awaiting loading at the pickup facility.
- **Transfer:** Use this in the event that the load was picked up, moved and dropped. Transferring to a new driver will continue the load tracking where it left off.

Customer Information

Customer Name: Freight Exchange
Network - Dallas
Contact Name: Ops Manager
Contact Phone: 866-883-7344
Contact Email: ops@freighttracer.com

Driver Information—Dispatched

Driver Name (Required)

Driver Mobile Number (Required)

Driver Email

Carrier Notes

Click here to Re-
dispatch to a new
driver

Click here to Transfer the load
to another driver for
continuation

Shipment Information

Shipment ID: 100239
Equipment Type: Dry Van
Rate: \$0.00

PICKUP

Bluelinx Ft Worth
4747 Mark IV Parkway
Fort Worth, TX 76106
USA

Reference 1: PO# 828273

Reference 2:

Scheduling Method: Before

Date & Time: 05/14/2020, 05:00 PM CDT

FINAL

Buz Supply & Dist - Penns Grove
49 Delaware Ave
Penns Grove, NJ 08069
USA

Reference 1: Dock 4

Reference 2:

Scheduling Method: First Come First Serve After

Date & Time: 05/18/2020, 09:00 AM EDT

Google Chrome

Microsoft Windows 10 Pro 64-bit Build 6.2.9200

Version 81.0.4044.138

DriverLink Support Help

If you ever need additional assistance using the FreightTracer DriverLink functionality, please email support@freighttracer.com or call 866.883.7344 x2.